



केन्द्रीय कांच एवं सिरामिक अनुसंधान संस्थान  
(वैज्ञानिक तथा औद्योगिक अनुसंधान परिषद)  
CENTRAL GLASS & CERAMIC RESEARCH INSTITUTE  
(COUNCIL OF SCIENTIFIC & INDUSTRIAL RESEARCH)  
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**TENDER DOCUMENT FOR NON-COMPREHENSIVE ANNUAL MAINTENANCE  
CONTRACT OF ICP-MS Assembly ETC.**

To: Perkin Elmer(India) Pvt. Ltd. Acropolis, 5 <sup>th</sup> floor, Unit 5/7, 1858, Rajdanga Main Road, East Kolkata Township, Kolkata 700107,West Bengal, India	All communications would be on <a href="http://www.etenders.gov.in">www.etenders.gov.in</a>	
	<b>TENDER ENQUIRY NO.</b> P/II/AMC/22/SB/TT/SQ/20-21	<b>DATED</b> 22/09/2020

CRITICAL DATE SHEET	DATE	TIME
Bid Published Date	22 <sup>nd</sup> September, 2020	6.00 pm
Bid Document Download / Sale Start Date	22 <sup>nd</sup> September, 2020	6.00 pm
Bid Submission Start Date	23 <sup>rd</sup> September, 2020	3.30 pm
Bid Submission End date	05 <sup>th</sup> October, 2020	3.00 pm
Bid opening date	06 <sup>th</sup> October, 2020	3.30 pm

**BIDDERS SEEKING PREFERENCE UNDER ANY POLICY/SCHEME OF THE GOVERNMENT OF INDIA LIKE PUBLIC PROCUREMENT POLICY FOR MSEs, MAKE IN INDIA ETC. MUST ENCLOSE ALL RELEVANT DOCUMENTS AND CERTIFICATES AT THE TIME OF SUBMISSION OF BIDS. BIDDER WILL NOT BE ALLOWED TO SUBMIT SUCH CERTIFICATES, DOCUMENTS AT LATER STAGES OF THE BIDDING PROCESS.**

**NOTICE INVITING TENDER**

1. Director, CSIR-Central Glass & Ceramic Research Institute, 196, Raja S.C Mullick Road, Kolkata-700032, West Bengal, invites e-tenders from eligible Service Providers for the following job/service.

Sl. No.	Tender Ref.	Description of Goods and Services	Quantity	Single/T wo Bid	Bid Security/ EMD
1	P/II/AMC/22/SB/TT/SQ/20-21	<b>NON-COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT OF ICP-MS Assembly (i) Model ADX 500 ,Serial No. 080908A520 Bronze Service Plan (ii) MASW1033677 NexION 300X ICP – MS Serial No. 81XN2050901. Bronze Service Plan (iii) ICPN0772045 CHILLER 1 HP 240V/50HZ TP QUET Serial No.1B1250972.Bronze Service Plan</b>	1 job	Single-Bid	<b>NOT APPLICABLE</b>

**Terms and Conditions:**

- a) **Period of Maintenance Contract : 01 [ONE ] year from 09/02/2020 to 08/02/2021.**
- b) **Preventative Maintenance visit: PKI will make 3 attempts to schedule the routine maintenance visit and unlimited repair visits during the contract period.**
- c) **One Routine Maintenance Travel and labour for repair visits Remote support, Response time 4days during the contract period.**
- d) **Spares: Without Spares.**
- e) **GST: Applicable as per Govt. Rules.**

2. E-Bids are invited through the electronic tendering process and the Tender Document can be downloaded from the e-Tender portal of Government of India, <https://etenders.gov.in/eprocure/app>. A copy of the Tender Document is also available on CSIR-CGCRI website, [www.cgcri.res.in](http://www.cgcri.res.in). Please note that the submission of e-Bids will be only through the e-Tender portal <https://etenders.gov.in/eprocure/app>. Bids will not be accepted in any other form. Further it may be noted that Bids which are duly submitted on e-Tender portal shall only be considered and Bids just saved without submission will not be available to the Evaluation Committee of CSIR-CGCRI.
3. Any Bidder willing to take part in the process of e-tendering will have to get registered in the Central Public Procurement [CPP] portal, NIC, Government of India, by logging on to the portal <https://etenders.gov.in/eprocure/app>. Bidders are requested to go through "**Bidder Manual Kit**", "**System Settings**" & "**FAQ**" links available on the login page of the e-Tender portal for guidelines, procedures & system requirements. In case of any technical difficulty, Bidders may contact the help desk numbers & email ids mentioned at the e-tender portal. Every Bidder will be required to obtain a Class-III Digital Signature [DSC] for submission of Bids.
4. The Director, *CSIR-CGCRI, Kolkata*, reserves the right to accept any or all tenders either in part or in full or to split the order without assigning any reasons there for.
5. CSIR-CGCRI reserves the right to terminate the maintenance contract at any time after giving due notice without assigning any reason. The contractor [service provider] will not be entitled to claim any compensation against such termination. However, while terminating the contract, if any payment is due to the contractor for maintenance services already performed in terms of the contract, these would be paid to him as per contract terms.

  
Arun Kumar Banerjee  
Section Officer (Stores & Purchase) Acting  
For & on behalf of Council of Scientific & Industrial Research

अरुण कुमार बनर्जी / Arun Kumar Banerjee  
अनुभाग अधिकारी (एस एन्ड पी) (एक्टिंग)  
Section Officer (S&P) (Acting)  
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