



Tender No. : P/I/AMC/178/ND/TT/SQ/20-21

Dated:30/04/2021

To,
Carl Zeiss india (Bangalore) Pvt. Ltd.
Plot No. 3, Bommasandra Jigani Link Road,
Bangalore—560099
Ph: 080 4343 8000, Email: dwarkanath.biyappa@zeiss.com

Dear Sirs,

Sub: Annual Maintenance Contract of Field Emission Scanning Electron Microscope with EDS INCA 250

Director, CSIR-CGCRI, Kolkata is interested to award Annual Maintenance Contract (AMC) of Prominence Field Emission Scanning Electron Microscope with EDS INCA 250 with Model: SIGMA, 02-88 for a period of one year from the date of issue of award letter. Please send your Online bid/quotation through Central Public Procurement (CPP) Portal (<https://www.etenders.gov.in>) with complete terms and conditions within the stipulated time period as has been mentioned in the e-tender notice. Only online quotations will be entertained from the registered bidders of CPP Portal. While submitting quotation, please note the terms & conditions mentioned below:

Sl No	Description	Qty
Non-comprehensive Annual Maintenance Contract (AMC) of the following Equipment:		
1	Field Emission Scanning Electron Microscope with EDS INCA 250, Model: SIGMA, 02-88	01
Number of Preventive calls required: 02 and Breakdown Calls required: 02		
Scope of Work: Routine maintenance, Performance checks, Re-alignment, repair and the replacement of defective components and parts.		

CRITICAL DATE SHEET

Sl. No.	Stage	Date & Time
1 .	Publish Date & Time	30/04/2021 05.00 PM
2 .	Clarification Start Date	NA
3	Clarification End Date	NA
4 .	Pre-bid Conference, if any	NA
5 .	Bid Submission Start Date & time	30/04/2021 06.00 PM
6	Bid Submission End Date & Time	10/05/2021 03.30 PM
7.	Bid Opening Date & Time	11/05/2021 03.30 PM



TERMS & CONDITIONS for Annual Maintenance Contract

SI No	Description
1.	A bid securing declaration is to be submitted as per the provided format on your letter head as per Annexure IV by the bidder. Bids of those tenders whose bid securing declaration are not received with the bids will be summarily rejected. Hard copy of Bid Securing Declaration Form must be submitted to CSIR-Central Glass & Ceramic Research Institute, Kolkata before opening of Technical Bid.
2.	The Annual Maintenance Contract (AMC) will be valid for one year or for a period mentioned in Award letter from the date of work award order.
3.	The schedule of requirement must be followed and required documents must be uploaded by bidder otherwise the bid will not be considered.
4.	Your offer shall be valid for Ninety days from the date of opening of the quotation. No revision in price will be allowed after opening the bid(s).
5.	Price bid should be given as per format in PDF and BOQ. There should not be any price difference between PDF & BOQ version. All statutory taxes like TDS, TDS on GST etc. will be deducted from the quoted price. No claim is to be entertained as these taxes are extra. Therefore Prices are required to be quoted clearly mentioning of basic cost, taxes etc. in your quotation.
6.	Discount: Institutional discount if any should be mentioned clearly
7.	GST/other Govt. Levies will be paid at actual and the prevailing rates of GST and other tax etc, if any may be mentioned separately. No other charges than those mentioned clearly in the quotation will be paid.
8.	Manual/Offline bids shall not be accepted under any circumstances. No fax/E-mail quote would be accepted.
9.	Reasonability of Price : The bidders are requested to furnish the user list of same instruments / equipments with contact details. Further also submit at least 02-03 AMC copies of similar items(s) with other Govt. R & D Institute /Department / University / Organization during the past 1-2 Years OR any last purchases/contracts
10.	Fall Clause : The fall clause will be applicable : "In case your firm supplies or quotes a lower rate for the tendered item to other Governments, public sector or private organizations, your firm will have to reimburse the excess payment
11.	Conditional bid(s) shall not be considered and will be summarily rejected.
12.	The AMC firm shall employ staff above 18 years of age after verifying their antecedents and loyalty. It is your responsibility to comply with the statutory requirements of safety precaution and payment on compensation.
13.	CSIR-CGCRI, Kolkata is not responsible for any disability or casualty caused to workers/ service engineer while performing the services and no claim for any payment on compensation on such ground will be entertained.
14.	If any fire/ damage or any type of mishappening occurs while maintenance/servicing of equipment(s) in CSIR-CGCRI premises, the successful bidder will indemnify all the expenses occurred on this account.
15.	If the work is found unsatisfactory or if the firm dishonors the contract, the job will be entrusted to any other firm/party at the risk and expense of the contractor. Suitable action as deemed fit will be initiated against the successful bidder.
16.	You will be responsible for adhering to all the tender conditions.
17.	The bill should accompany the Original Service report and the Payment Term is - 50% after

