

**Central Glass & Ceramic Research Institute
KOLKATA (WEST BENGAL) INDIA**

CORRIGENDUM

REFERENCE NO. :- P/AMC/60/PB/DB/OTE/22-23

DATE: 31/08/2022

**NAME OF SERVICE: COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT
OF IT ITEMS AT CSIR-CGCRI, KOLKATA.**

CONSEQUENT TO THE PRE-BID MEETING HELD ON 29.08.2022 AGAINST OUR TENDER ENQUIRY No. P/AMC/60/PB/DB/OTE/22-23, following clauses may be read as follows instead as mentioned in the tender document.

Sl. No.	Clauses	Terms & Conditions of the CGCRI's tender document	Addition/Modification/Amendment of relevant Clauses
1.	-----	Annual Maintenance Contract	Comprehensive Annual Maintenance Contract
2.	Clause No. 2(iii) at Page No. 65	The bidder should have an average annual turnover of Rs. 20.00 lakhs or more especially from IT services for financial year 2019-2020, 2020-2021, 2021-2022, supporting documents may be provided with Technical Bid.	The Financial Year 2018-19 is also added. --- All four FY will be taken.
3.	Price Schedule Format at Page n. 78 & 79	Price Schedule for goods being offered from India	It should be provided in pdf in the cover "Financial Bid" (under Two-Bid System) apart from BOQ.
4.	Spare Parts Replacement Policy at Page No. 69	Defective parts are to be replaced with OEM parts or equivalent parts, subject to approval of Head, IIT Division. The system, if cannot be repaired, are to be replaced with equivalent alternative systems. Both the systems will be the property of CGCRI.	Defective Spare if replaced by new one by the AMC service provider then defective spare after replacement will be the property of the firm.
5.	Clause No. 9. General (Point No.1) at Page No. 72	At least 03 service personnel should be present on-site during office hours on all working days.	Firm will ensure the wages as per the rule provisions/guidelines of Office of the Chief Labour Commissioner (C), Ministry of Labour & Employment, New Delhi,

			GOI to their employees who will be deputed to CSIR-CGCRI for performing the services under AMC. In this regard, CGCRI would not be held responsible for any dispute between the employee and the service providing firm regarding wages and other benefits to the employee pertaining to Central Labour Law, GOI. ---- <u>Firm will provide the undertaking that they will comply the wages and other benefits as per the rule provisions/ guidelines of The Office of the Chief Labour Commissioner (C), Ministry of Labour & Employment, New Delhi, GOI to their employees who will be deputed to CSIR-CGCRI for performing the services under AMC.</u>
6.	Clause No. 9. General (Point No.7) at Page No. 73	Working hours	It will be from 09.00 AM (IST) to 7.00 PM (IST) covering 08 hours excluding lunch time for 30 minutes.
7.	Chapter-4; Point No.2 Eligibility Criteria—(i) at Page no. 65.	Regarding submission of ISO Certificate	Bidders will provide the Valid ISO Certificate pertaining to required services as per CGCRI's tender document.
8.	Regarding Point No. 1.15.1 at Page No.22	Goods & services	Requirement is for services. Bidders will ensure that they will provide the services from indigenous source/as per GOI rule.
9.	Regarding Lan Connectivity (250 Nos.) in Part-B & Fiber Optic Connectivity/ splicing in Part-C of Price Schedule at Page no. 78 & 79	Elaboration of service	Pl. see enclosed Annexure-A for service elaboration.
10.	• All the other terms & conditions will remain unchanged.		

The above amendments shall amount to amendments of the relevant terms of our Bid Document for CGCRI Tender No. **P/AMC/60/PB/DB/OTE/22-23** .
All the other Tender terms remain unchanged.


31.08.2022

(Anjani Kr. Pandey)
Stores & Purchase Officer

Enclo.: i) Annexure-A as per Pt. No. 9

ii) Revised Format of Financial Statement of the Tenderer (Annexure XIII)

अंजनी कुमार पाण्डेय/Anjani Kumar Pandey

Annexure -A (after Pre-Bid Conference)

Enquiry bearing No. P/AMC/60/PB/DB/OTE/22-23 dated 19.08.2022 for "Annual Maintenance Contract of IT items at CGCRI, Kolkata

Regarding Service Elaboration for LAN Connectivity (250 Nos.) in Part-B & Fiber Optic Connectivity/splicing in Part-C of Price Schedule at Page no. 78 & 79.

- The Institute has two 100 Mbps leased line connections: one from BSNL and another from NIC. The line from BSNL is terminated in the firewall itself and the line from NIC comes through a router and a L3 switch to the firewall. The connection from the VLANs in the core switches are configured at two different ports of the firewall and a separate zone is configured at another port of the firewall which hosts all our VMWare servers like proxy, DNS, website and others. The network is divided into several VLANs. The vendor should ensure that the network connectivity is always up and the internet is always accessible by all the Institute users. For that all the above routers, switches, firewall, VMWare, servers, WAN, LAN etc. should be properly configured by the vendor and any new network requirements like new firewall policy, new network zones with managed switches, new virtual servers (like DNS, Proxy and others) etc. and the proper configuration of all the above should be successfully addressed by the vendor.
- There are around 250 user connectivity, and the users are placed in different VLANs. It is required to ensure internet connectivity of all the users at all times.
- There are several fibre optic zones in the Institute. In case there is a fibre cut, the vendor is to ensure that the connectivity is restored on an immediate basis. The vendor will charge for splicing etc. to ensure the connectivity on an on call basis for such fibre optic connection issues.

31.08.2022

अंजनी कुमार पाण्डेय/Anjani Kumar Pandey
भण्डार एवं क्रय अधिकारी/Stores & Purchase Officer
सीएसआईआर - केन्द्रीय काँच एवं सिरामिक अनुसंधान संस्थान
CSIR - CENTRAL GLASS & CERAMIC RESEARCH INSTITUTE
196, राजा एस. सी. मुल्लिक रोड / 196, Raja S. C. Mullick Road
कोलकाता / Kolkata- 700 032

REVISED ANNEXURE XIII**FINANCIAL STATEMENT OF THE TENDERER****I. FINANCIAL STATEMENT OF THE TENDERER**

I. Basic Capital: Authorized:

Issued:

II. Annual value of construction work undertaken for each of the last three years

Details	2018 -2019	2019-2020	2020 -2021	2021-2022	TOTAL

III. Approximate value of Work in hand**IV. Please attach copies of the Company's previous three years certified statements of account (with translation in English) from which the following basic data shall be abstracted:**

	2018 - 2019	2019 - 2020	2020 - 2021	2021 - 2022
1.Total Assets	
2.Total Liabilities	
3.NET VALUE (1-2)	
4.Current Assets	
5.Current Liabilities	
6.Circulating Capital (4-5)	
7.Profit (before taxation)	
8.Loss			

V. Name and address of Bankers:

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VI. Please enclose a reference/certificate about the financial situation of the Company and access to credit facilities (maximum amount of credit facility to be stated):

..... (Equivalent of Indian Rupees).

VII. Please provide financial projections for the forthcoming year**Signature of the Tenderer**_____

24/10/2022

01.04.2022

अंजनी कुमार पाण्डेय/Anjali Kumar Pandey
 पण्डार एवं क्रय अधिकारी/Stores & Purchase Officer
 सोएसआइआर - केन्द्रीय कौच एवं तिरामिक अनुसंधान संस्थान
 SOES AIR - CENTRAL RUBBER & TIRAMIC RESEARCH INSTITUTE