

**CSIR-CENTRAL GLASS AND CERAMIC RESEARCH INSTITUTE**  
**196 RAJA S C MULLICK ROAD**  
**KOLKATA 700032**

Tender No.	P/I/AMC/17/US/TT/OTE/24-25
CPP portal Tender Reference	2024_CSIR_209755_1
Name of the work	COMPREHENSIVE ON-SITE MAINTENANCE CONTRACT OF ALL IT ITEMS AT CGCRI FOR TWO YEARS

**PROCEEDINGS OF THE PRE-BID CONFERENCE (PBC) HELD ON 04 OCTOBER 2024**

A Pre-Bid Conference was held on 04 October 2024. The issues raised at the PBC and the response of the Institute are summarized below.

Sl. No.	Issues raised at the Pre-Bid Conference on 04 October 2024	Tender Document Page Reference	Response of CSIR-CGCRI
1	Detailed list of IT items not provided in the Tender Document	21	List of items with the make and model is attached. Bidders may note that the list will be tentative in nature.
2	Non-OEM bidders to furnish a Manufacturer's Authorisation in the prescribed format	8	This clause stands deleted as the subject matter of procurement pertains to SERVICES.
3	Average Turnover	22	The firms offering their bids should be in sound financial condition with turnover from IT business of Rs. 05 crores or more during the last 5 years. If balance sheet is not audited for the last year, the vendors may provide last 4 year audited balance sheets along with last year's unaudited balance sheet. Last 5 years balance sheet is mandatory to support the turnover claim. The vendors should also provide document for their profitability in the period mentioned above.
4	EMD exemption for MSE units	3	Government instructions on the subject shall be applicable in the tendering process. Bidders may note that under MSE category, only manufacturers of goods and <b>service providers for services</b> are eligible for exemption from EMD. Traders are excluded from the purview of this provision.



5	Payment terms	15	Payment term as elaborated in the Tender Document shall remain unchanged. Quarterly payment is also permissible.
6	Service elaboration for LAN connectivity (300 Nos.). Server service deliverables	21	<ul style="list-style-type: none"> <li>• The Institute has two 100 Mbps leased line connections: one from BSNL and another from NIC. The line from BSNL is terminated in the firewall itself and the line from NIC comes through a router and a L3 switch to the firewall. The connection from the VLANs in the core switches are configured at two different ports of the firewall and a separate zone is configured at another port of the firewall which hosts all our VMWare servers like proxy, DNS, website and others. The network is divided into several VLANs. The vendor should ensure that the network connectivity is always up and the internet is always accessible by all the Institute users. For that all the above routers, switches, firewall, VMWare, servers, WAN, LAN etc. should be properly configured by the vendor and any new network requirements like new firewall policy, new network zones with managed switches, new virtual servers (like DNS, Proxy and others) etc. and the proper configuration of all the above should be successfully addressed by the vendor.</li> <li>• There are around 300 user connectivity, and the users are placed in different VLANs. It is required to ensure internet connectivity of all the users at all times.</li> <li>• There are several fibre optic zones in the Institute. In case there is a fibre cut, the vendor is to ensure that the connectivity is restored on an immediate basis. The vendor will charge for splicing etc. to ensure the connectivity on an on call basis for such fibre optic connection issues.</li> </ul>
7	Others		<ol style="list-style-type: none"> <li>1. It is clarified that wages for skilled worker as per GoI guidelines will have to be strictly ensured by the successful bidder. No price variation clause will be entertained in case of</li> </ol>



			revision of VDA. 2. The ISO certification was discussed and it was mentioned that the vendor should have valid ISO certification for services.
--	--	--	---

The Tender Document stands modified to the extent to which the response of the Institute in respect of issues raised at PBC, is concerned.

All other terms and conditions of the Tender Document to remain unchanged.

  
30/10/24

**STORES AND PURCHASE OFFICER**

Encl : as above

घण्डार एवं क्रय अधिकारी/Stores & Purchase Officer  
सीएसआईआर - केन्द्रीय काँच एवं सिरेमिक अनुसंधान संस्थान  
CSIR - CENTRAL GLASS & CERAMIC RESEARCH INSTITUTE  
196, राजा एस. सी. मुल्लिक रोड / 196, Raja S. C. Mullick Road  
कोलकाता / Kolkata- 700 032

PRODUCT	MAKE	MODEL
ALL IN ONE	DELL	INSPIRON 24 MODEL 3459 SERIES
ALL IN ONE	DELL	INSPIRON 20 MODEL 3048 SERIES
ALL IN ONE	DELL	INSPIRON 24 MODEL 3459 SERIRES
ALL IN ONE	DELL	INSPIRON 20 MODEL 3048 SERIES
ALL IN ONE	DELL	INSPIRON 24 MODEL 3459
ALL IN ONE	DELL	INSPIRON 24/3459
ALL IN ONE	HP	200 G3 ALLINONE
ALL IN ONE	HP	ALLINONE 20-C 205IL
ALL IN ONE	LENEVO	
BIG PRINTER	HP	LJ PRO 200 COLOR MFP M276
BIG PRINTER	HP	LJ PRO 400 MFP M425DN
DESKTOP	ACER	M200-H61
DESKTOP	COMPAQ	EVO
DESKTOP	COMPAQ	EVOD
DESKTOP	DELL	DESKTOP COMPUTER
DESKTOP	DELL	Desktop Core i5
DESKTOP	DELL	Inspiron 3268
DESKTOP	DELL	INSPIRON 3670
DESKTOP	DELL	INSPIRON 5603
DESKTOP	DELL	INSPIRON 620 S
DESKTOP	DELL	OPTILEX 330
DESKTOP	DELL	OPTIPLEX 3010
DESKTOP	DELL	OPTIPLEX 3020
DESKTOP	DELL	OPTIPLEX 3040
DESKTOP	DELL	OPTIPLEX 3043
DESKTOP	DELL	OPTIPLEX 3050
DESKTOP	DELL	OPTIPLEX 3051
DESKTOP	DELL	OPTIPLEX 3070
DESKTOP	DELL	OPTIPLEX 380
DESKTOP	DELL	OPTIPLEX 7010
DESKTOP	DELL	OPTIPLEX 790
DESKTOP	DELL	OPTIPLEX 9020
DESKTOP	DELL	OPTIPLEX 960
DESKTOP	DELL	OPTIPLEX 990
DESKTOP	DELL	POWER EDGE T30
DESKTOP	DELL	Precision 3420
DESKTOP	DELL	VOSTRO 2703
DESKTOP	DELL	VOSTRO 270S
DESKTOP	DELL	VOSTRO 3470
DESKTOP	DELL	VOSTRO 3471
DESKTOP	HP	120 DESKTOP PC
DESKTOP	HP	202 G2 MT
DESKTOP	HP	2280 DESK

*W. S. Kelm*

DESKTOP	HP	280 G1 MT
DESKTOP	HP	280 G2
DESKTOP	HP	280 G4 MT
DESKTOP	HP	280 G4MT
DESKTOP	HP	280G4 MT
DESKTOP	HP	280G4MT
DESKTOP	HP	400 G2
DESKTOP	HP	400 G2 MT
DESKTOP	HP	400G2
DESKTOP	HP	406 G 1MT BUSINESS PC
DESKTOP	HP	406 G1 MT
DESKTOP	HP	406 G1 MT BUSNIEES PC
DESKTOP	HP	406 G1MT
DESKTOP	HP	406 G1MT BUSINESS PC
DESKTOP	HP	406MT
DESKTOP	HP	8200
DESKTOP	HP	A 6710 IN
DESKTOP	HP	ALLINONE
DESKTOP	HP	COMPAQ 6000 PRO MT
DESKTOP	HP	COMPAQ 6200 PRO
DESKTOP	HP	COMPAQ 6200 PRO MT
DESKTOP	HP	COMPAQ 6200 PRO SMALL
DESKTOP	HP	COMPAQ 7900 CM
DESKTOP	HP	COMPAQ 7900 ELITE CM
DESKTOP	HP	COMPAQ 8000 CM
DESKTOP	HP	COMPAQ 8000 ELITE
DESKTOP	HP	COMPAQ 8000 ELITE CM
DESKTOP	HP	COMPAQ 8100 CM
DESKTOP	HP	COMPAQ 8100 ELITE
DESKTOP	HP	COMPAQ 8100 ELITE CM
DESKTOP	HP	Compaq 8100 Elite CMT
DESKTOP	HP	COMPAQ 8200
DESKTOP	HP	COMPAQ 8200 CM
DESKTOP	HP	COMPAQ 8200 ELITE
DESKTOP	HP	COMPAQ 8200 ELITE CM
DESKTOP	HP	COMPAQ 8200 ELITE MT
DESKTOP	HP	COMPAQ 8300 ELITE CM
DESKTOP	HP	COMPAQ 8300 ELITE MT
DESKTOP	HP	COMPAQ D330UT
DESKTOP	HP	COMPAQ DC 7800 CM
DESKTOP	HP	COMPAQ DC 7800 P
DESKTOP	HP	COMPAQ DC 7800 PCM
DESKTOP	HP	COMPAQ DC 7800P CM
DESKTOP	HP	COMPAQ DC 7900

Wibekem

DESKTOP	HP	COMPAQ DC 7900 CM
DESKTOP	HP	COMPAQ DC 7900CM
DESKTOP	HP	COMPAQ DC7900 CM
DESKTOP	HP	COMPAQ DC7900CM
DESKTOP	HP	COMPAQ DE 7900 CM
DESKTOP	HP	COMPAQ DX 2280
DESKTOP	HP	COMPAQ DX 2280 MT
DESKTOP	HP	COMPAQ DX 2280MT
DESKTOP	HP	COMPAQ DX 2480 BUSINESS PC
DESKTOP	HP	COMPAQ DX 6100 MT
DESKTOP	HP	COMPAQ DX 6120
DESKTOP	HP	COMPAQ DX 6120 MT
DESKTOP	HP	COMPAQ DX 6120MT
DESKTOP	HP	COMPAQ DX 7200 CMT
DESKTOP	HP	COMPAQ DX2280 MT
DESKTOP	HP	COMPAQ DX6120 MT
DESKTOP	HP	COMPAQ ELITE 8300
DESKTOP	HP	COMPAQ ELITE 8300 CM
DESKTOP	HP	COMPAQ ELITE 8300 MT
DESKTOP	HP	COMPAQ EVO
DESKTOP	HP	COMPAQDC7900CM
DESKTOP	HP	COMPAQDX 2280MT
DESKTOP	HP	computer HP 04/IL
DESKTOP	HP	CPMPAQ D330UT
DESKTOP	HP	DC 7900
DESKTOP	HP	DESKTOP P280G4MT
DESKTOP	HP	DX 6120 MT
DESKTOP	HP	ELITE 7100 MT
DESKTOP	HP	ELITE DESK 800 G4 TWR
DESKTOP	HP	ELITE DESK 800 G4 TWRW5
DESKTOP	HP	ELITEDESK 800G1MT
DESKTOP	HP	ELITEDESK 800G4T
DESKTOP	HP	HP COMPAQ DC 7900 CM
DESKTOP	HP	HP Pro 3330
DESKTOP	HP	HP PRO DESK 400 G2 MT
DESKTOP	HP	HP PRODESK 400G
DESKTOP	HP	HP Prodesk 400G2
DESKTOP	HP	L J Printer, HP LJ 1020+
DESKTOP	HP	LJ CP 1025 COLOR
DESKTOP	HP	LJ P 1505 N
DESKTOP	HP	Multi function Printer HP M1136
DESKTOP	HP	PAV 510-P051INDTPCI
DESKTOP	HP	PAV 570 DTPC INDIA
DESKTOP	HP	PAV 570-P041IL

*W. J. J. J.*

DESKTOP	HP	PAV 570-P041IL DT PC INDIA
DESKTOP	HP	PAV 570P041ILDTPC
DESKTOP	HP	PAV P6
DESKTOP	HP	PRO 3090 MT
DESKTOP	HP	PRO 3330
DESKTOP	HP	PRO 3330 MT
DESKTOP	HP	PRO 3330MT
DESKTOP	HP	PRO 3500 SERIES MT
DESKTOP	HP	PRO DESK 400 G2 MT
DESKTOP	HP	PRO DESK 400 G2MT
DESKTOP	HP	PRO DESK 400G2
DESKTOP	HP	PRO DESK 400G2MT
DESKTOP	HP	PRO DESK400G2MT
DESKTOP	HP	PRO G1MT
DESKTOP	HP	PRODESK 3330
DESKTOP	HP	Prodesk 400 G2
DESKTOP	HP	PRODESK 400 G2 MT
DESKTOP	HP	PRODESK 400 G2MT
DESKTOP	HP	SG3640IL
DESKTOP	HP	SLIM LINE 260-P021
DESKTOP	HP	SLIM LINE DESKTOP
DESKTOP	HP	SLIMLINE 260-P02AIL DT PC INDIA
DESKTOP	HP	SLIMLINE 2609112 INDTPC
DESKTOP	HP	SLIMLINE DESKTOP
DESKTOP	HP	SLIMLINE DESKTOP P290P00601N
DESKTOP	HP	SLIMLITE 270-P033IN
DESKTOP	HP	SMILELINE 260-P021 INDTPC
DESKTOP	LENEVO	10AS-A017IH
DESKTOP	LENEVO	MT-M-1607-K1Q
DESKTOP LAB	HP	COMPAQ DX 6120 MT
DESKTOP LAB	HP	PRODESK 400 G2 MT
DESKTOP LAB	HP	SLIMLITE 260-P02 IN DT
DTMP	TVS	MSP 450 CHAMPION
INKJET PRINTER	HP	DESKJET INK ADVANTAGE 3545
LAB DESKTOP	COMPAQ	SG3570IL
LAB DESKTOP	DELL	INSPIRON 6600S
LAB DESKTOP	DELL	OPTIPLEX 755
LAB DESKTOP	HCL	BOSYBEELA280 TBU
LAB DESKTOP	HP	COMPAQ DX 2280 MT
LAB DESKTOP	HP	COMPAQ ELITE 8300 MT
LAB DESKTOP	HP	PRO 3090 MT
LAB PRINTER	HP	LJ CP 1025 COLOR
LAB RO 219	DELL	VOSTRO 3470
PORTABLE	HP	PAVILION MINI DESKTOP

*Handwritten signature*

PRINTER	CANNON	E510
PRINTER	CANON	G3000
PRINTER	CANON	IMAGEGLASS MF 241D
PRINTER	HP	LJ 1022 N
PRINTER	HP	1020 PLUS
PRINTER	HP	COLOR LJ 2600N
PRINTER	HP	COLOR LJ CP 1215
PRINTER	HP	COLOR LJ CP 1515N
PRINTER	HP	COLOR LJ PRO 200 M252N
PRINTER	HP	COLOR LJ PRO M154A
PRINTER	HP	COLOUR LJ PRO M 154 A
PRINTER	HP	COLOUR LJ PRO M154 A
PRINTER	HP	DESKJET 2060
PRINTER	HP	DESKJET D4268
PRINTER	HP	DESKJET F2120 ALLINONE
PRINTER	HP	DESKJET F2235 ALLINONE
PRINTER	HP	DESKJET INK ADVANCE 2060
PRINTER	HP	HP LASERJET 1022n
PRINTER	HP	INK TANK 319
PRINTER	HP	LASERJET 1022N
PRINTER	HP	Laserjet M1005 MFP
PRINTER	HP	Laserjet P1606DN
PRINTER	HP	Laserjet Printer No.- 1606 DN
PRINTER	HP	LJ 100 COLOR MFP M175A
PRINTER	HP	LJ 1000 SERIES
PRINTER	HP	LJ 1007
PRINTER	HP	LJ 1015
PRINTER	HP	LJ 1020
PRINTER	HP	LJ 1020 +
PRINTER	HP	LJ 1020 PLUS
PRINTER	HP	LJ 1020+
PRINTER	HP	LJ 1022
PRINTER	HP	LJ 1022 M
PRINTER	HP	LJ 1022 N
PRINTER	HP	LJ 1022N
PRINTER	HP	LJ 1136 MFP
PRINTER	HP	LJ 1136MFP
PRINTER	HP	LJ 1200 SERIES
PRINTER	HP	LJ 1320
PRINTER	HP	LJ 1320 N
PRINTER	HP	LJ 1505N
PRINTER	HP	LJ 3050 AIO
PRINTER	HP	LJ COLOUR CP 1215
PRINTER	HP	LJ CP 1025 COLOR

*Wibawa*



PRINTER	HP	LJ CP 1025 COLOUR
PRINTER	HP	LJ CP 1025 N COLOUR
PRINTER	HP	LJ CP 1025 NW COLOUR
PRINTER	HP	LJ CP 1525 N COLOUR
PRINTER	HP	LJ CP 1525N COLOUR
PRINTER	HP	LJ CP1025 COLOR
PRINTER	HP	LJ M 1005 MFP
PRINTER	HP	LJ M 1136 MFP
PRINTER	HP	LJ M 1213 NF MFP
PRINTER	HP	LJ M 1213NF MFP
PRINTER	HP	LJ M1005 MFP
PRINTER	HP	LJ M1136 MFP
PRINTER	HP	LJ M1213 NF MFP
PRINTER	HP	LJ M1216FN MFP
PRINTER	HP	LJ M202dw
PRINTER	HP	LJ P 1007
PRINTER	HP	LJ P 10606 DN
PRINTER	HP	LJ P 1102 W
PRINTER	HP	LJ P 1108
PRINTER	HP	LJ P 1505
PRINTER	HP	LJ P 1505 N
PRINTER	HP	LJ P 1505N
PRINTER	HP	LJ P 1566
PRINTER	HP	LJ P 1605
PRINTER	HP	LJ P 1606
PRINTER	HP	LJ P 1606 DN
PRINTER	HP	LJ P 1606DM
PRINTER	HP	LJ P 1606DN
PRINTER	HP	LJ P 2055 DN
PRINTER	HP	LJ P1007
PRINTER	HP	LJ P1008
PRINTER	HP	LJ P1022N
PRINTER	HP	LJ P1106
PRINTER	HP	LJ P1108
PRINTER	HP	LJ P1505M
PRINTER	HP	LJ P1505N
PRINTER	HP	LJ P1606 DN
PRINTER	HP	LJ P1606DN
PRINTER	HP	LJ P2035
PRINTER	HP	LJ P2055D
PRINTER	HP	LJ P2055DN
PRINTER	HP	LJ PRO 203 DN
PRINTER	HP	LJ PRO 400 M 401D
PRINTER	HP	LJ PRO CM 1415 PRO COLOR MFP

*Winkler*

PRINTER	HP	LJ PRO M 202 DW
PRINTER	HP	LJ PRO M 226DW
PRINTER	HP	LJ PRO M 252DW
PRINTER	HP	LJ PRO M154NW
PRINTER	HP	LJ PRO M202 DW
PRINTER	HP	LJ PRO M202DW
PRINTER	HP	LJ PRO M203DN
PRINTER	HP	LJ PRO M203DW
PRINTER	HP	LJ PRO MFP 126NW
PRINTER	HP	LJ PRO MFP M 132A
PRINTER	HP	LJ PRO MFP M126NW
PRINTER	HP	LJ PRO MFP M128 FN
PRINTER	HP	LJ PRO MFP M132 NW
PRINTER	HP	LJ PRO MFP M132A
PRINTER	HP	LJ PRO MFP M132NW
PRINTER	HP	LJ PRO MFP M17
PRINTER	HP	LJ PRO MFP M226DN
PRINTER	HP	LJ PRO MFP M226DW
PRINTER	HP	LJ PRO MFPM 126NW
PRINTER	HP	LJ1015
PRINTER	HP	LJ1020
PRINTER	HP	LJ1020+
PRINTER	HP	LJ1022N
PRINTER	HP	LJM1136MFP
PRINTER	HP	LJM1218NFS
PRINTER	HP	LJP1505N
PRINTER	HP	OFFICEJET 4500 DESKTOP
PRINTER	HP	OFFICEJET J3608 ALLINONE
PRINTER	HP	OFFICEJET PRO 8100
PRINTER	HP	PRINTER HP LASERJET 1200SERIES
PRINTER	HP	PRINTER HP LJ 1320
PRINTER	HP	Pro desk 400G2MT
PRINTER	HP	Q5957A
PRINTER LAB	HP	LJ M1213 NF MFP
PRINTER NEW	HP	PRO MFP M226 DW
SCANNER	EPSON	DS 1650
SCANNER	HP	HP SCANJET 7450C
SCANNER	HP	LIDE 110
SCANNER	HP	SCANJET G 4010
SCANNER	HP	SCENJET 3500C
SCANNER	HP	SCENJET G2410
SCANNER	HP	SJ 200
SCANNER	HP	SJ 3500 C
SCANNER	HP	SJ 5590

*Handwritten signature*

SCANNER	HP	SJ G 2410
SCANNER	HP	SJ G 4050
SCANNER	HP	SJ G2410
SCANNER	HP	SJ G3110
SCANNER	HP	SJ G4010
SCANNER	HP	SJ PRO 3000S2
SCANNER	HP	SJG2410
SCANNER	HP	SJG3110
SCANNER	HP	SJN6350
SERVER	DELL	POWEREDGE R540
SERVER	DELL	POWEREDGE R620
SERVER	DELL	POWEREDGE R630
SERVER	DELL	POWEREDGE R730
SERVER	IBM	X-3650-M3
SERVER	IBM	X-3650-M4
SWITCH	CISCO	2960-24 PORT WITH 2 GIG PORT
SWITCH	CISCO	2960-48 PORT 2 GIG PORT
SWITCH	CISCO	2960XR-24-2X10G
SWITCH	CISCO	3850 12 PORT 10 G
SWITCH	CISCO	3851 12 PORT 10 G
SWITCH	CISCO	3852 12 PORT 10 G
SWITCH	CISCO	3853 12 PORT 10 G
SWITCH	CISCO	C3650-24TS
SWITCH	CISCO	C3750-12S
SWITCH	CISCO	CATALYST C3750G-12S
SWITCH	CISCO	CISCO 2811 ROUTER
SWITCH	CISCO	SG 500-48 PORT
SWITCH	CISCO	SG-500-24 PORT
SWITCH	JUNIPER	EX 2200-24 PORT
WORK STATION	HP	Z238 MT WORK STATION
WORKSTATION	DELL	PRECISION T3500
WORKSTATION	DELL	PRECISION TOWER 5810
WORKSTATION	HP	Z440

*M. Wilson*